# business

## **Ithmaar Bank revises** branch, office timings

All Ithmaar branches are operating from 8 to 1 pm

Head office opens from 8:30 to 2:30 pm only

All 42 ATMs continue to operate

TDT | Manama

**-**thmaar Bank, a Bahrain-based Islamic retail bank, yesterday said it re- online. vised branch and office timings and has taken additional MOH recommended sanitation precautionary measures to help contain the Coronavirus (COV-ID-19) virus.

Starting 24 March 2020, all Ithmaar branches are operating from 8 to 1 pm and its head customers are seated at least a office from 8:30 to 2:30 pm only. meter from one another.

Besides, the bank closed its

nama Soug branches.

All 42 ATMs continue to op-



These are challenging times for all of us. However, if we all do our part, we can collectively overcome even the greatest of challenges

AHMED ABDUL RAHIM ITHMAAR BANK CHIEF EXECUTIVE OFFICER



protocols, also started limiting the number of customers present in a branch at any given time and providing appropriate waiting arrangements to ensure

"These are challenging times Galali and Salmabad branches for all of us," said Ithmaar Bank on Saturday, which will contin- Chief Executive Officer, Ahmed ue like that until further notice. Abdul Rahim. "However, if we Earlier last week, Ithmaar all do our part, we can collec-Bank closed Budaiya and Ma- tively overcome even the greatest of challenges," he said.

have always taken very serious-As part of its public aware- ly, and we remain as committed ness campaign, the Bank is as ever to playing a real and urging customers to bank on- meaningful role in the com- Thimaar draw dates and winline as almost all Ithmaar Bank munity," added Abdul Rahim ners list, as well as ongoing protransactions can be completed assuring that it is closely fol- motions and campaigns.

lowing all relevant directives, The bank, already following from both the MOH and the CBB.

Ithmaar Bank also initiated its own public awareness campaign, including sending out SMS messages to customers and reposting MOH public awareness messages on the bank's social media platforms.

In 2019, Ithmaar Bank launched a customer-centric chat service on the WhatsApp Business social media platform to help further improve its customers' banking experience.

Customers can message Ithmaar Bank Call Centre on "This is a responsibility we 13303030 to request information through WhatsApp about products and services, as well as make general inquiries like

### Saudi Arabia assures India of uninterrupted LPG supply: Dharmendra **Pradhan**



Saudi Energy Minister Khalid al-Falih addresses the media flanked by India's Oil Minister Dharmendra Pradhan (L) and Saudi Aramco Chief Executive Officer Amin Nasser (R) during International Energy Forum (IEF)

Reuters | Dubai

 $\mathbf{I}$ ndia's oil minister said yesterday that he had discussed global oil market developments with Saudi Energy Minister Prince Abdulaziz bin Salman and Aramco's Chief Executive Amin Nasser as well as uninterrupted LPG supplies to India.

"Prince Abdulaziz assured (me) of LPG supplies in the coming days to support our domestic requirement," Dharmendra Pradhan posted on his Twitter account.

On Friday, two Indian refiners declared force majeure on crude purchases from the Middle East after fuel demand plummeted due to a nationwide lockdown to stem the spread of coronavirus and the companies' tanks are full, sources

### RAMEZ Group ensures clients and employees' safety against Coronavirus

TDT | Manama

 $R^{
m AMEZ}$  Group, a retail network in the GCC and Asia, said it is implementing precautionary measures in all its branches to ensure the safety of shoppers and employees to Combat Coronavirus (COV-ID-19) spread.

To ensure safety and cleanliness, RAMEZ Group said it has formed special committees to monitor the daily safety and cleanliness measures, in addition to replacing the employees' work fingerprint with an eye scanner system.

Besides, RAMEZ Group said it has distributed more than 40,000 free respirators and is disinfecting all shopping carts and surfaces all times, and wrapping shopping carts grips with plastic as a new procedure.

The group said it has also installed dedicated shopping hour for the elderly and vulnerable, from 8:00 am till 9:00 am, giving them the priority to do their shopping easily and

Other measures taken include dispersing awareness posters in offices and branches, imposing a 1-metre-distance procedure between customers in a queue close from cashier desks.

have taken all the appropri- for all."



Our main target now is to help the national efforts to mitigate coronavirus spread and flattening the curve, we have taken all the appropriate precautionary measures to ensure the safety of our dear customers and employees, and we

assure all consumers that food of all kinds and other daily needs are available in all our branches

> RAMEZ AL AWADI RAMEZ GROUP CHAIRMAN

ate precautionary measures to ensure the safety of our dear customers and employees, and Commenting, RAMEZ Group we assure all consumers that Chairman Ramez Al Awadi food of all kinds and other daisaid, "Our main target now is ly needs are available in all our to help the national efforts to branches, and we are always mitigate coronavirus spread keen to provide the best safe and flattening the curve, we and clean shopping experience

### Most major Gulf stocks gain on coronavirus measures

- Saudi flight and workplace suspensions extended indefinitely
- Qatar records first coronavirus death
- Qatar stock market retreats
- Egypt limits daily withdrawals, deposits

### Reuters

from the virus.

In Abu Dhabi, the index ad-6.2pc gain for First Abu Dhabi ed passenger flights at its main passenger flights and workplace Bank and a 3.2pc gain by tele- airports, except for evacuation attendance in both the public coms company Etisalat.

The Dubai index added 1.3pc, Properties jumping by 5.7pc and lion dirhams (\$4.36 billion) for



Traders watching stock movements (Courtesy of Gulf Business)

Dubai Investments up 3.7pc.

attorney-General, Hamad Saif coronavirus outbreak. Most major Gulf bours- Al Shamsi, issued a statement Saudi Arabia's benchmark in- over to detailing coronavirus-related dex closed 0.8pc up, extending virus. states took more stringent fines, including 50,000 dirhams gains from the previous session. measures to contain the coro- (\$13,613) for non-compliance Al Rajhi Bank rose 1.9pc while navirus, though Qatar's index with home quarantine orders Jabal Omar Development adfell after the nation's first death and 3,000 dirhams for individ-vanced by 4.8pc. uals violating curfew.

vanced 2.9 per cent, led by a and business hub, has also halt- the suspension of international trips.

with blue-chip developer Emaar approved an additional 16 bil- of the virus.

a total stimulus package of 126 The United Arab Emirates' billion dirhams to counter the

On Sunday the kingdom said The UAE, the region's tourism it was extending indefinitely and private sectors as part of Last week the UAE cabinet its efforts to contain the spread

In Qatar, however, the index

lower, including a 1.4pc decline for Industries Qatar.

The Gulf state on Saturday recorded its first death from the coronavirus and 28 more cases to take its total to 590 infections, the health ministry said.

Outside the Gulf, Egypt's blue-chip index dropped 1.5pc. Commercial International Bank and Egypt Kuwait Holding both retreated by 2.2pc.

Egyptian banks have been instructed to apply temporary limits on daily withdrawals and deposits in a move seemingly designed to control inflation and hoarding as concern grows over the spread of the corona-

### **Closing Bell**

SAUDI	▲ 0.8pc to 6,377 pts
ABU DHABI	▲ 2.9pc to 3,879 pts
DUBAI	▲ 1.3pc to 1,832 pts
QATAR	▼ 0.6pc to 8,431 pts
EGYPT	▼ 1.5pc to 9,760 pts
BAHRAIN	▼ 1.9pc to 1,362 pts
OMAN	▼ 1.7pc to 3,480 pts
KUWAIT	▼ 3.4pc to 5,102 pts

### UAE opens drive-through coronavirus testing site



An Emirati man wearing a protective face-mask walks past graffiti in Dubai

#### Dubai

The United Arab Emir- with priority given to senior **L** ates said it has launched citizens, pregnant women and a drive-through coronavirus those with chronic illnesses. testing facility as part of the Gulf state's efforts to fight the

The facility, inaugurated by Abu Dhabi Crown Prince munity for reassurance only" Sheikh Mohammed bin Zayed, will provide screenings within (\$100), according to governfive minutes, using state-ofthe-art equipment and a medical team, the Abu Dhabi gov- had 570 officially declared ernment's media office said.

ing facility for COVID-19 has restrictions on night movelaunched ... to offer safe testing ments and taken steps to sanprocedures," the office said itise outdoor areas and public Saturday on Twitter.

According to official state news agency WAM, the facility can serve 600 people a day,

The media office said people should book an appointment in advance.

Tests "for the wider comwould cost 370 dirhams ment advice on Twitter.

The UAE, which on Sunday COVID-19 cases, including "A new drive-through test-three deaths, has imposed transport.