

# 'Government forum' confidence booster: AlQaed

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This year's 'Government Forum' injected a new vigour into the Kingdom's burgeoning public sector, which is 'forward-looking' in line with the highest standards set by Bahraini leadership's vision, said iGA Chief Executive.

Government policies introduced are capable of bolstering productivity, service quality and boosting public sector confidence, said Mohammed Ali AlQaed of the Information & eGovernment Authority.

The forum, now in its fourth edition, was held under the patronage of HRH Prince Khalifa bin Salman Al Khalifa, the Prime Minister, at the initiative of HRH Prince Salman bin Hamad Al Khalifa, the Crown Prince, Deputy Supreme Commander and First Deputy Prime Minister.

Highlighting the outcomes of the forum, AlQaed said the forum was instrumental in creating a healthy competition among



A discussion at the forum

government centres.

Centres were quick in responding to recommendations which also paved the way for reengineering their internal procedures, enhancing cooperation and implementing technical transformations effectively.

More optimal geographic distribution of the centres was one amongst them, said AlQaed.

The forum, AlQaed said, also evaluated the success of initia-

tives and projects like the Government Service Centre Evaluation (Taqyeem) and National Suggestions & Complaints System (Tawasul).

These projects handled crucial roles in supporting innovation and service excellence, AlQaed stressed.

Thanks to Team Bahrain's resources to implement the Government's Programme 2019-2022, all government entities

strived to optimise their services, he added.

A panel discussion on Enhancing the Quality of Government Services discussed the government's significant accomplishments in record time. Sheikh Abdullah bin Ahmed Al Khalifa, Undersecretary of the Ministry of Foreign Affairs for International Affairs and Vice Chairman of the Taqyeem Evaluation Committee, Dr Jawaher



The Forum portrayed leadership's vision towards achieving the Kingdom's national aspirations, and highlighted the government's forward-looking policies aimed at elevating productivity, enhancing excellence in service, and bolstering confidence in the public sector - in line with the Economic Vision 2030

MOHAMMED ALI ALQAED  
IGA CHIEF EXECUTIVE

Shaheen Al-Mudhahki, Chief Executive of the Education and Training Quality Authority and

Jamal Abdul Aziz Al Alawi, Director General of Organisation and Budgeting at the Civil Service Bureau took part.

AlQaed also praised the success of last year's forum in which HRH the Crown Prince awarded 10 government entities with the Gold classification.

The first edition of the Taqyeem Committee, he said, prepared a standard guide for government service centres to transform them into smarter and more innovative organisations. It conducted tens of workshops, providing training to hundreds of employees from over 19 government entities, as well as evaluated 89 centres in two phases.

Tawasul system currently has 37 government entities, said AlQaed adding that more will enter the platform soon.

iGA was one of the entities honoured at the Government Forum 2019, receiving the Excellence in Communication with Beneficiaries Award.



Housing Minister, Bassim bin Yacub Al-Hamar during a working meeting with the UAE Minister of Infrastructure Development and Chairman of the Shaikh Zayed Housing Programme Abdulla bin Balhaif Al-Nuaimi, on the sidelines of the third Arab Ministerial Forum for Housing and Urban Development, in the presence of the members of the two countries' delegations. They reviewed the deep-rooted relations between Bahrain and the UAE in various fields, especially housing.



## Govt keen to update health, therapeutic services: SHC Prez



Lt-General Dr Shaikh Mohammed bin Abdullah Al Khalifa with other top officials during the inauguration of the first Bahrain Emergency Medicine Conference (BEMC 2019)

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Bahrain puts prime priority in updating its health and therapeutic services according to the best international standards, said the President of the Supreme Health Council.

The government, Lt-General Dr Shaikh Mohammed bin Abdullah Al Khalifa said, considers this as crucial for "enhancing human development indicators and upgrading the levels of comprehensive and sustainable development."

Lt-General Dr Shaikh Mohammed was inaugurating the

first Bahrain Emergency Medicine Conference (BEMC 2019) as directed by His Royal Highness Prime Minister Prince Khalifa bin Salman Al Khalifa.

The conference, which began on Wednesday and concludes today at the Gulf Hotel Convention Center, is organised by Bahrain Medical Society (BMS) and Bahrain Association of Emergency Medicine (BAEM)

The event aims at encouraging Arab and regional cooperation in the field of emergency medicine, primarily in the areas of Pre-hospital, Trauma, Cardiovascular Emergencies, Paediatric Emergency, Criti-

cal Care, Emergency Research, Emergency Nursing and other areas related to the field of emergency medicine.

Studies, according to BEMC, have proven that the presence of trained Emergency Medicine staff in the emergency departments is of great benefit to the sick and injured patient population and the survival rate increases, morbidity and mortality decreases. Dr Shaikh Mohammed conveyed the greetings of HRH Prince Khalifa to the organisers and the participants, wishing them success in achieving the goals and objectives of the conference.



The Indian School Bahrain (ISB) celebrated Social Science Day on October 1, commemorating the 150th birth anniversary of Mahatma Gandhi, with grand celebrations including an exhibition. The celebration was inaugurated by ISB Principal VR Palaniswamy. Trophies and certificates were awarded to winners of Social Science Day competition. Patriotic Song Level D (IV-V): 1. Joanna Abey 2. Sreya Susan Zakaria 3. Niranjana Viswanath Iyer. Essay Writing Level B (IX-X): 1. Aiswarya Sini Lal 2. Arushi Sabnis 3. Kerthanasi Karikalani. Gandhi Jayanti Quiz: 1. Edwin Ebi John, Jerin Joy, Aliya Fathima S 2. Mariam Thomas, Devananda K, Ashin KV.