

Bahrain stands first in the Middle East in traffic safety thanks to smart cameras which help reduce accidents

Residence Affairs (NPRA) launched an e-system at the Ports Directorate to facilitate the services for travellers at the ports and link them to the security authorities concerned. The system was implemented in phases, starting with the sea ports, then covering the Bahrain International Airport and finally King Fahad Causeway.

Ports Security: Operations room at Causeway improved

The General Directorate of Ports Security dealt with 415 cases this year through the Bahrain International Airport Police Directorate, 80 cases through the King Fahad Causeway Police Directorate and 76 cases through the Marine Ports Police Directorate. The department also improved the causeway's operations room, increased the number of CCTVs at the airports and coordinated with the Bahrain Airport Company to install an X-ray device at the logistics gate to inspect products.

Customs Implements Development Strategy

The Customs Affairs implemented a strategy for 2017-2020 to offer better customs services, ensure smooth passage for travellers and goods and reinforce community security. It continued to develop its e-services and the system of e-payment of fees. It also introduced customs procedures to improve efficiency of inspections and an operations room with hi-tech facilities with representatives from the government organisations concerned, to deal with the increased number of travellers during holidays and to handle emergencies.

RAP offers courses and wins awards

The Royal Academy of Police (RAP) held a number of training courses and specialised programmes. It compulsorily included human rights in the International Law and International Humanitarian Law courses in its master's degree programme to promote the human rights culture and focus on constitutional, legal and judicial guarantees. It also introduced a one-year human rights diploma, a reformation and rehabilitation organisation diploma and a community service diploma. In 2017, the academy won the first position in the International Pace-sticking Championship held at the Royal Military Academy in Sandhurst. It also took part in the first Bahrain Open Mixed Martial Arts Championship and won three gold medals and two silvers besides a gold medal in the second Bahrain Open Mixed Martial Arts Championship. It also held, for the ninth consecutive year, a summer camp in cooperation with Tamkeen for 1,023 students in the 12-17 age group. The academy also launched a four-year programme, in cooperation with Al Mabara Al Khalifiya Organisation, to improve the skills of the youth in the 13-17 age group and encouraged them to realise their full potential and be active members of society.

Police Band Takes Part in Prestigious Foreign Events

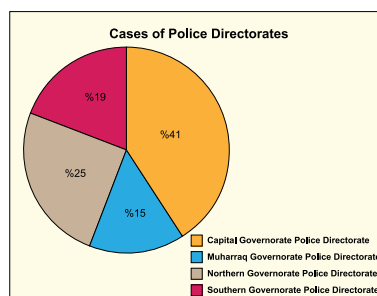
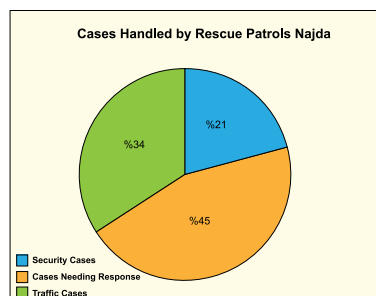
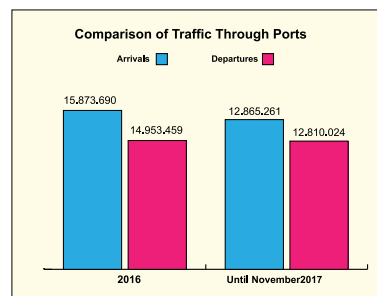
The Police Band continues to take part in official events and celebrations, as well as festivals, to promote the spirit of nationalism and community partnership. This year it took part in 262 events in Bahrain and two abroad, including 'This is Bahrain' conference in the US.

Human Resources wins 3 international awards

The organisational excellence team of the Human Resources won three awards as part of the 11th session of the International Stevie Awards. They are considered the most prestigious international awards in creativity and organisational excellence. There were around 3,500 entries from more than 50 countries, organisations and major companies.

Financial transactions through e-government exceed BD53 million

The Information and e-Government Authority facilitated the issuance of licences in a record 10 days instead of many months, reducing the waiting period by more than 90%. In October 2017, HE the Interior Minister launched the advanced edition of the government portal bahrain.bh with an improved and easy-to-use design and a host of services. From February 2016 to September 2017, more than 50,000 applications were pro-



cessed with financial transactions exceeding BD53 million from January to September this year, signifying a rise by 63% compared to the figure for 2016. The Authority also won the International Excellence Award in Geographic Information Systems 2017 in Dubai for its Tasarh system and an award in India for its excellence in organisational planning in information technology and communication.

Health Affairs Gets Canadian Accreditation

Six clinics of the Directorate of Health and Social Affairs were granted the Canadian Accreditation for the third consecutive year, while a new clinic was opened in the Reformation and Rehabilitation Directorate in Jau. The department also introduced the mobile clinics project, followed up on the health check-ups for those suffering from chronic diseases, signed a training agreement with the Hamad University Hospital and developed an e-system to assess the clients' satisfaction.

Reformation and Rehabilitation gives prizes to inmates

The Reformation and Rehabilitation Centre and the detention centre for women held 147 events, including religious lectures, in which the women inmates won the 22nd Grand Bahrain Quran Competition and took part in another Quran competition held under the patronage of the Interior Ministry Undersecretary. Ten inmates won prizes for winning the grand competition, while

- **Organisational Excellence team of Human Resources wins three Stevie Awards for creativity and excellence**
- **Legal Affairs wins e-government Excellence Award**
- **Traffic wins e-government Forum 2017 Award for best government practices**

73 were handed certificates of appreciation.

14 Lectures Held at Juvenile Care Centre

The General Directorate of Women Police held 14 lectures at the Juvenile Care Centre and one on child abuse at the Children and Mothers Welfare Society. The department also took part in the 20th International Leaderships Forum in the UAE and an Interpol meeting in France to fight crimes against children.

Governorates continue their community and development roles

The governorates continued their distinguished community and development roles through society-based projects. The Muharraq Governorate introduced various community projects while the Southern Governorate interacted with

the public through WhatsApp and coordinated to install security and traffic cameras and held awareness campaigns, including an e-campaign for the camping season. The Capital Governorate organised a number of activities, including the third Manama Business Week that attracted 5,000 participants and the fifth summer programme. It also launched a campaign to ensure security and safety in the Manama souq. The Northern Governorate organised a host of activities, including a drive in Salmabad to remove old and abandoned cars.

Sports Association achieves milestones

In all, 110 Interior Ministry personnel distinguished themselves in sports in 2017 after taking part in 14 local and international cham-

ionships in various sports specialities. In Abu Dhabi International Championship for Jiu-jitsu Professionals, a player of the Public Security Sports Association won the silver medal while an MOI player won the third position in the Asian Bodybuilding Championship. The MOI team won the first position in the International Police Golf Championship in Germany and the IFPP Championship.

Police Media has nearly half million Twitter followers

To interact with media resources transparently and accurately, in 2017 the Police Media Centre at the Police Media Directorate posted on its website more than 771 news items on the Interior Ministry and its activities. In addition there were 189 TV footages of MOI events, films and awareness clips. Al Amn Radio show organised 35 episodes on security and social issues and introduced live coverage through the MOI YouTube channel moi_bahrain. To interact with the community, the department dealt with 270 comments through the Good Morning Bahrain radio show, entertained 282 complaints referred to by the authorities concerned and took note of 430 observations in the local media. The Police Media Directorate focuses more the social media owing to its importance for all community members. The Interior Ministry Twitter account has 4,19,000 followers and its Instagram 1,15,000, where 1,706 photos and 79 videos have been posted. The Police Media Centre website has had 2,60,904 visitors while 'Al Amn' magazine has had 121 issues in Arabic and 98 in English. Thirty-nine issues of 'Al Amn' seasonal magazine were concerned with scientific and police research. An 'Al Amn' weekly page is dedicated to publishing matters related to security awareness and the activities of the Interior Ministry, while the department has allocated a weekly column to promote security culture. Fifty-one columns have been published so far. Its 'Watani' magazine is meant for children and aims to develop among them a sense of loyalty and belonging to the nation apart from promoting security culture.